

POSabilities

Quarterly Newsletter

Welcome New Customers

Brewer's on the Green
 Dale's Dockside
 Oak 151
 Crab Cake Café
 Capone's Coal Fired Pizza
 Sushi Hana—Towson
 The Anchorage Restaurant
 Prime de Leon
 The Craft Bar
 OCM Crabs
 Brick and Spoon
 Mission BBQ Columbia
 Lookers
 Modern Mixture Too
 HomeSlyce 336
 Yogo Mogos
 Deborah James
 V. Paul's Italian Ristorante
 Holiday Inn Bensalem
 Some N' Pit BBQ—Port Charlotte
 Maple Leaf Golf & Country Club
 Black Hog BBQ MSF
 Mission BBQ Jacksonville, NC
 El Jefe
 Ky West
 Lula Brazil
 Artistic Confections



Mobile Technology: Pulse Real Time

Pulse Real Time embraces the idea of delivering actionable information in real time to a user's smart phone. It turns the data that is generated from the Aloha POS system into actionable information. Real Time allows a user to experience the nirvana of knowing every important data element about their business regardless of where they are. This powerful application even allows the user to view the guest check of a customer that just sat down or paid. Use this information to directly impact the bottom line today.

Pulse Real Time delivers up to the minute operational measurements that include:

- Net sales by hour, day part, category & order mode.
- Labor \$ and % by job code.
- Comps and voids.
- Employee performance.
- Payment details.
- And many more...

Pulse Real Time gives you actionable information you can't get anywhere else.

Information helps you improve profits.

Pulse Real Time provides access to your brand's social identity and your customers' satisfaction.

Pulse Real Time helps you connect with your employees.

Pulse Real Time makes running your store easier.

***If you would like to request more information about Pulse Real Time contact our Sales Department. ***

Appreciate "Redundancy"

Computers are not perfect, and neither is software. There is always a point of failure with any system.

NCR Merchant Solutions

Are you thinking you might be paying too much for your credit card processing fees?

Did you know that NCR has a Credit Card Processing Division—NCR Merchant Solutions?

If you are interested in investigating this cost savings service please reply to this newsletter and someone from NCR will contact you to see if they can save you money.

Stock Up On Your Gift Cards!

You know business will get hectic in the fourth quarter. It will seem like there is no time to get everything done. We are sure you don't want to run out of gift cards and miss out on any part of the holiday gift card selling season.

To place your order, please contact us at 239-337-4767.

Plan Ahead for Menu Changes

Menu changes are always on-going. We ask that you provide us with enough time to perform any menu change requests. The sooner we receive your request, the better chance of us meeting your time-line.

If you prefer to learn how to make such changes yourself now and for the future, contact Customer Service to order some programming/menu training.

How to Contact us

Support Help Desk

866-POS-abil (767-2245) or
239-337-4767 (option #1) or
support@posabilities.com

Sales Department

239-337-4767 (option #2) or
sales@posabilities.com

Customer Service

239-337-4767 (x1133)

Accounting

239-337-4767 (option #3) or
accounting@posabilities.com

What is redundancy?

Redundancy is a feature built into Aloha that can save time, money, and keep your customers and employees happy. Sounds good, right? So, just what IS redundancy? In a nutshell, it is back up contingencies offered by Aloha that will take over in case of a network, server or internet failure.

Aloha was the first POS system to offer redundancy. Know that although you wouldn't want your business to be without it, it is not perfect. While in redundancy, your credit cards will not be getting approved. Once you are removed from redundancy, some of your credit cards may be declined. Although this is unfortunate, redundancy prevents your business from being completely shut down. You have made a smart choice by choosing Aloha!

Visa Security Practices for Remote Access

- Ensure proper firewall rules are in place, only allowing remote access from known IP addresses.
- If remote connectivity is required, enable it only when needed.
- Contact your support provider or POS vendor and verify that a unique username and password exists for each of your remote management applications.
- Use the latest version of remote management applications and ensure that the latest security patches are applied prior to deployment.
- Plan to migrate away from outdated or unsupported operating systems like Windows XP.
- Enable logging in remote management applications.
- Do not use default or easily-guessed passwords.
- Restrict access to only the service provider and only for established time periods.
- Only use remote access applications that offer strong security controls.
- Always use two-factor authentication for remote access. Two factor authentication can be something you *have* (a device) as well as something you *know* (a password).

Ask us about:

RESTAR



bevchek

MAKES EVERY OUNCE COUNT

Accounting & Payroll Integration

Web-based beer control